

MEDIATION PROCESS – STEP 1 INTRODUCTION

- Welcome. Thanks for agreeing to try mediation. Is it okay if we use first names?
- Our goal is to learn what's important to you, help you understand each other, and talk about your options.
- As mediators we don't take sides, decide right and wrong, or give advice. You make all the decisions about what to do. If at any time you feel we are not being neutral, let us know, so your concerns can be addressed.
- We start with you briefly telling us what happened.
Next, we take a short break to go over our notes.
Then, we'll meet with each of you privately to learn more.
Finally, we'll have everyone back together to write up an agreement or discuss next steps.
- This is Voluntary – You can withdraw at any time.
It's Confidential – We won't discuss things outside this room or repeat information from private sessions if asked not to.
- We take notes to keep track of things, and so can you.
- We ask that only one person speak at a time.
- Any questions?
- Now we're going to ask each of you to tell us what happened from your point of view. At this point, your stories may be very different. Don't worry about that.